

Minutes

Consolidated Billing Subcommittee Meeting

Thursday, October 26, 2000 – 9 a.m. to 4 p.m.

Grand Canyon State Electric Cooperative
120 North 44th Street, Suite 100, Phoenix, AZ

	Topic	Lead	Anticipated Outcome	Att.
1	Welcome, Introductions and Sign-In	Shirley Renfroe	Ms. Renfroe opened the Billing session of the Process Standardization Working Group meeting. Members introduced themselves and signed in.	1
2	Review Minutes from the Consolidated Billing Subcommittee's Prior Meeting (October 12, 2000)	Shirley Renfroe	Subcommittee members reviewed and approved copies of the minutes from the Consolidated Billing Subcommittee meeting held on October 12, 2000.	
3	Updates on other Subcommittees	Stacy Aguayo	Members were updated on the progress being made by the VEE and Metering Subcommittees. Members discussed having DSTAR and/or ISA present at a policy meeting to discuss their policies and the effects these policies may have on PSWG policies. The Metering Subcommittee hopes to have a metering handbook that can be posted by the beginning of 2001.	
4	Discuss Possible Methods for Handling Questionable Bills that are Issued Between the Time that a Customer Goes DA and then Switches Back to Standard Offer or Chooses a Different MRSP or ESP	Shirley Renfroe	Mr. White (SRP) mentioned the need for additional ACC clarification on how utilities should now approach estimation of bills in light of current practice. ESP input is needed regarding a waiver of 210 (B)(2).	
5	Review Final Draft of Charge Codes & EDI 810	Shirley Renfroe\ Gene Slechta	Mr. Slechta stated that a final draft of the EDI 810 will be ready by November 1 st for the Policy meeting.	
6	Discuss Issue 62	Shirley Renfroe	Issue 62 was resolved. If a customer goes to direct access, and backbilling must be done, the UDC will charge the customer. Issue 96 was opened to discuss unrelated scenarios also involving backbilling.	
7	Discuss Issue 63	Shirley Renfroe	Members agreed that it is necessary to have ESPs present in order to further discussion of Issue 63. Mr. White mentioned that there has been a lack of ESP presence at the Billing Subcommittee meetings.	
8	Discuss Issue 84	Shirley Renfroe	Issue 84 is still open and it needs to be presented to the Policy group. Members stated that the rule pertaining to this issue should be modified.	
9	Meeting Evaluation	Shirley Renfroe	<p>Issue 60 is pending resolution because there is a need to hear from ESPs regarding this issue. A handout was given regarding A.A.C. Rule 1612. Members need additional clarification of this rule, especially parts (A) and (B), from the ACC.</p> <p>The ACC is drafting a procedure to handle Issue 57 regarding notification of ESPs and UDCs when there is a direct access complaint.</p>	

10 Suspend Meeting

Shirley
Renfroe

The meeting was suspended at 12:00 p.m.

Attachment No. 1 - Consolidated Billing Subcommittee

ARIZONA PROCESS STANDARDIZATION WORKING GROUP

Consolidated Billing Subcommittee

October 26, 2000 Attendance List

Subcommittee Meeting Attendees	Organization
Aguayo, Stacey	Arizona Public Service
Brown, Debbie	Salt River Project
Cobb, Anne	TRICO
Diaz, Deborah	Tucson Electric Power
Hieronimus, Cheryl	Tucson Electric Power
Kalleberg, Marta	Arizona Corporation Commission
Pichoff, Darrel	K. R. Saline & Associates
Renfro, Shirley	Pinnacle West
Ross, Mike	RWBeck/Citizens
Slechta, Eugene	Salt River Project
Smith, Stacy	Arizona Public Service
Wallace, John	Grand Canyon State Electric Cooperative
White, Jack	Salt River Project